

James Wigg Practice Newsletter

Summer 2018

Flu Fiction v Flu Facts

Fiction

The flu jab gives you the flu

Fact

It doesn't! The flu jab does not contain any live viruses

Fiction

I'm on a health diet, full of vitamin C which will prevent flu

Fact

Flu is a virus and can affect anyone! No matter how good your immune system is

Fiction

I've never had the flu so I'm not likely to get it!

Fact

The flu virus mutates so you need to be vaccinated yearly for protection

Fiction

It doesn't work! I still got the flu

Fact

You may have been unlucky and caught another strain of flu – you will still have been protected from the current strain

Dates for your diary or fridge door... walk-in flu clinics

Day	Date	Time
Saturday	29th September	10:00 – 12:30
Tuesday	2nd October	16.00–18.30
Wednesday	3rd October	16.00–18.30
Thursday	4th October	16.00–18.30
Tuesday	9th October	16.00–18.30
Wednesday	10th October	16.00–18.30
Thursday	11th October	16.00–18.30
Tuesday	16th October	16.00–18.30
Wednesday	17th October	16.00–18.30
Thursday	18th October	16.00–18.30
Saturday	20th October	10:00 – 12:30
Tuesday	23rd October	18.00–19.30
Wednesday	24th October	16.00–18.30
Thursday	25th October	16.00–18.30
Tuesday	30th October	16.00–18.30
Wednesday	31st October	16.00–18.30
Thursday	1st November	16.00–18.30



Have a voice in the practice...

James Wigg Patient Participation Group

Next Meeting Date...

Thursday 20th September
6pm–7.30pm

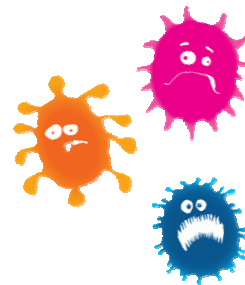
Practice News

Nursing skills

Helena Michael has been trained on the Care Certificate Program 2018 and will be a Health Hub Advisor. Please see her for Blood Pressure checks at the hub in reception

Baby arrivals

Catriona Hall (GP) Archie Francis Baxter
Amy Read O'Connor (Stock Controller) called Sadie Sue



GP arrivals

Dr Thomas Oxenham, has joined the blue team doctors
Registrar doctors —Dr. Devon Billington, Dr. Buddhi Maneesha Silva, Dr. Abhishek Bhattcharya, Usman Sheikh and Junior Doctor Eliza Davison, all started on the 1st August
Devika Tharumaratnam, Induction & Refresher doctor, has joined the practice for 3 months

We have some congratulations

Prince Haastrup will be going to study at the London South Bank University for a BSc in Physiotherapy

Introducing the all-new Patient Access!

The website has been updated with some exciting new features to Patient Access and making it easier for you to use! Rather than telephoning the practice to order prescriptions, to make or cancel appointments, why not use. Patient Access? Like online banking, you can use Patient Access on a computer, tablet or smartphone, using the website.

Patient Access, is a new way in which you will be able to book/cancel appointments and order your repeat prescriptions all in one place. It is replacing the old Patient Access system. If you have already registered, you will be directed to the new website, and using your old user name (a long number given to you) and the password you chose, you will be able to log on. The website then asks you to confirm your email address, and having done that, you can, in future, log on using your email address as your user name, instead of the long, clumsy number.

The benefit of registering for Patient Access is that you can use the service when it suits you, rather than wait for Practice hours. Some patients have found that they save time and money as they do not need to make a special trip to the Practice to order their medication.

Speak to reception today and you will be given you a letter containing a username and password unique to yourself. You then follow some simple steps:

- Log onto www.patientaccess.com to set up your account.
- Sign in with the username and password given to you in the letter from Reception.
- The website will direct you to change your User ID (which is usually your own email address) and to make a new password if you want.
- The website will offer you the choice of which service you would like (eg make an appointment) – click on this, and follow instructions.
- If you have already signed into EMIS, use the username given to you (a long number) and your password to log in, and you will be asked to confirm your email, which you can then use in future, as your username. This makes the website much easier to use.